Open Enrollment is quickly approaching!

OHHA is excited to introduce our new health insurance carrier:

MERITAIN
HEALTH

ã©etna

By making this change, we are able to offer better plans, at a more affordable cost! During our Open Enrollment, you will have the option to enroll in one of the two plans offered, depending on your Class:

• Class I: Self-Pay Farm Owners, Drivers, and Trainers
• Class II: Farm Workers, Grooms

Meritain Health is the administrator of all three comprehensive plans, giving you access to Aetna’s national network of providers.

If you are considering health insurance, check out www.aetna.com/docfind/custom/mymeritain to see if your doctors / hospitals participate in this Aetna-affiliated plan. The Aetna Choice POS II (Open Access) Network
# Contact Information

<table>
<thead>
<tr>
<th>Carrier Name</th>
<th>Website</th>
<th>Benefit</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meritain Health</td>
<td><a href="http://www.meritain.com">www.meritain.com</a></td>
<td>Medical Plan Customer Service – 24-hr</td>
<td>800.566.9311</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Medical Plan – Eligibility / Claims / Benefits</td>
<td>800.925.2272</td>
</tr>
<tr>
<td>Pre-certification</td>
<td></td>
<td></td>
<td>800.242.1199</td>
</tr>
<tr>
<td>SmithRx</td>
<td><a href="https://mysmithrx.com/">https://mysmithrx.com/</a></td>
<td>Pharmacy / Mail Order</td>
<td>844.454.5201</td>
</tr>
<tr>
<td>Aetna Provider Network</td>
<td><a href="http://www.aetna.com/docfind/custom/my">www.aetna.com/docfind/custom/my</a> meritain</td>
<td>Aetna Choice® POS II (Open Access) Network</td>
<td>800.343.3140</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Question / Issue</th>
<th>Contact</th>
<th>Email</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>How does my plan work?</td>
<td>Danielle McGrath-Headley</td>
<td><a href="mailto:danielle@katzpierz.com">danielle@katzpierz.com</a></td>
<td>856.761.1828</td>
</tr>
<tr>
<td>Assistance with Claims</td>
<td>Natalie Krause</td>
<td><a href="mailto:natalie@katzpierz.com">natalie@katzpierz.com</a></td>
<td>856.672.6038</td>
</tr>
<tr>
<td>Enrollment Changes</td>
<td>Linda Nance</td>
<td><a href="mailto:lnance@ohha.com">lnance@ohha.com</a></td>
<td>614.221.3650</td>
</tr>
<tr>
<td>Assistance with Medicare</td>
<td>Karen Carella</td>
<td><a href="mailto:kacarella@assuregrp.com">kacarella@assuregrp.com</a></td>
<td>856.533.0213</td>
</tr>
<tr>
<td>Benefit Advisors</td>
<td>Katz/Pierz</td>
<td><a href="http://www.katzpierz.com">www.katzpierz.com</a></td>
<td>800.886.5757</td>
</tr>
</tbody>
</table>

Please be advised that your employer has selected Meritain Health℠ to administer your employee benefit plan effective 4/1/2020.

Below is information that you will need to carry with you until your new ID Card(s) arrives:

- **Group name / number:** OHHA / 17399
- **Member ID number:** (Employee’s Social Security number)
- **24-Hour Automated Customer Service:** 800-566-9311 or www.Meritain.com
- **Medical Plan Network:** By Aetna®
  - Plan: Aetna Choice POS II
    - Office Visit: $20; Specialist: $20; Hospital: 20%; Urgent Care: $20; ER: $100
    - To locate a provider: 800-343-3140
- **Prescription plan Information:**
  - SmithRx
    - Member: 844.454.5201
    - Pharmacy: 844.512.3030
    - RX Bin: 019026
    - PCN: 8001002
    - RX Group: 17399
    - Member Pays 100%

- **Mail all Claims & Correspondence to:** Meritain Health
  - PO Box 853921
  - Richardson TX 75085-3921
  - EDI: WebMD/Emdeon 41124

Call 800-925-2272 or visit www.Meritain.com for inquiries regarding eligibility, claims and plan benefits.

For Pre-Certification call: 800-242-1199

Failure to comply with your plan’s precertification requirements may result in a reduction of benefits.